



NATIONAL COMMISSION  
FOR HUMAN DEVELOPMENT

## RELIEF OPERATIONS FOR IDPs | An Update

May 14, 2009 - July 10, 2009



### THE BACKGROUND

The Military Operation in Swat, Buner, Shangla, Lower Dir of North West Frontier Province and Waziristan in Federally Administered Tribal Areas, has led to the largest humanitarian and displacement crises of the recent times. According to an estimate, over 3.0 million civilians have left their homes, their livelihood, and life as they knew it, forcefully displacing themselves and their loved ones to safer areas. The vast majority of these people were accommodated by the host communities while the remaining people took refuge in relief camps and school buildings. The host families who have sheltered their friends and relatives during this time of crises have shown enormous generosity and helped to save countless lives. However, the strain was beginning to show as the demand for healthcare, sanitation, and water has placed severe stress on existing infrastructure. Traumatized by the journey and living with virtually nothing, these vulnerable men, women, and children were in urgent need of food, clean water, shelter, and emergency healthcare. The risk of communicable diseases spreading was exacerbated by the crowded conditions, contaminated water, inadequate sanitation and poor nutrition. Analyzing the situation various health organizations expressed their concern over the possibility of increase in acute respiratory infections, cases of diarrhea, malaria and meningitis. Along with it, psycho-social support, mental health services, and medical care of pregnant and new mother were all areas of concerns.

Given the speed and scale of this displacement, gaining access to all these people in need of humanitarian assistance has remained a formidable and complex challenge for the federal and provincial governments of Pakistan. The Government has thus appealed to all humanitarian agencies to join hands in providing relief and early recovery assistance. In these circumstances National Commission for Human Development (NCHD), on the instructions of Mrs. Faryal Talpur Chairperson Special Committee on NCHD, decided to shoulder the burden of carrying out relief operation for mitigation of miseries of Internally Displaced Persons (IDPs). In line with its mandate, NCHD facilitated District Government Mardan in the fields of Health, Education, and other relief services.

The IDPs who came to the main camps were focused by all voluntary service providers/donors/and aid agencies, while those who opted to live with host families and schools got limited access to the basic services needed in these extreme conditions. Realizing the need of these ignored IDPs, NCHD initiated its health & education interventions.



Miserable living conditions for human beings



Unbearable heat inside the tent forced the family to keep their heads outside



Little baby crying for the milk but the available milk is expired



People's stay in school

## NCHD INTERVENTIONS

### MOBILE MEDICAL CAMPS

NCHD in collaboration with District Government Mardan immediately started the healthcare facilities in Mardan and created 12 Mobile Medical Units (MMUs) supported by a Base Camp at Labour Colony Mardan. Each Mobile Medical Team (MMT) comprises of a Doctor, LHV, Medical Technician, EPI Technician and Driver. Similarly, Base Camp is operated by two Doctors (one male and one female), one LHV and two technicians who provide 24 hours services to 500 IDP families sheltered in Labour Colony and its nearby area in Mardan. The teams are equipped to deal with all kind of diseases and epidemics and are provided with both preventive and curative medicines. Their major focus is on the most vulnerable i.e. women and children who are exposed to severe living conditions with pregnant women compelled to sleep on the floor, children exposed to various diseases, and newborns without the care they need.



A child getting vaccination at the Base Camp



Mobile van ready to set out on its mission

### ACHIEVEMENTS

- ❑ 525 medical camps have been organized
- ❑ 40,512 patients have been treated in diseases of all kind
- ❑ Medicines worth Rs. 37 millions have been distributed



Mobile medical team treating mothers and children along with distributing medicines



NCHD's Base Camp at Labour Colony



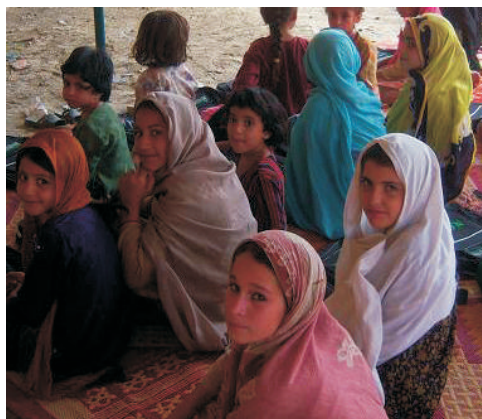
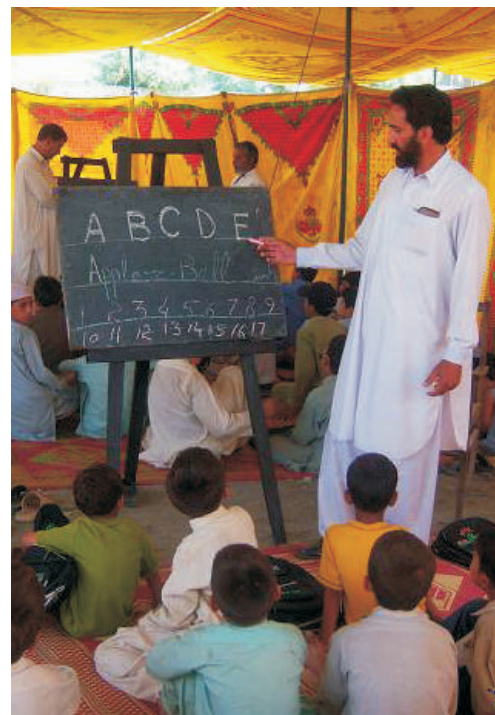
## NCHD INTERVENTIONS

### TRANSITIONAL SCHOOLS

NCHD has established transitional schools for internally displaced children with such an environment where they can keep aside the problems and worries they have to face during their displacement.

#### ACHIEVEMENTS

- ❑ 15 transitional schools have been established
- ❑ 25 teachers are provided to the transitional schools
- ❑ Total enrollment is 1,323 including 928 boys and 395 girls
- ❑ 79 teachers were given training in trauma counseling



Boys and girls benefitting from the NCHD's Transitional Schools

### TEACHERS' TRAINING IN TRAUMA COUNSELING

To build the capacity of the 400 teachers dealing with transitional schools, NCHD initiated a training workshop in "Trauma Counseling" for which a comprehensive plan was chalked out and a training manual was developed.

### VOLUNTEER INFORMATION DESK

IDPs were facing problems in getting information regarding the availability of space in camps and where to get the relief goods and services. For this reason, NCHD with the help of its volunteers set up three Volunteer Information Desks (VIDs) at Sheikh Yasin, Mazdoorabad and Sabzi Mandi IDP Camps. Their caretaker Volunteers were given an extensive training in providing information and guidance to the visitors/IDPs. These VIDs are maintaining comprehensive information about the camps' composition, its administration with their contact numbers, block-wise sports committees, and cluster meetings schedules etc.



## NCHD INTERVENTIONS



Training of Volunteers is in progress



IDPs collecting information from Volunteer Information Desks



## RECREATIONAL ACTIVITIES

Various recreational activities were organized by the NCHD team to give IDPs some moments of happiness and joy. These activities include:

- Indoor Games Competition for Girls
- Cricket Tournament
- Foot Ball Tournament
- Gymnastic Exhibition
- Sports Festival
- Cleanliness Campaign

These events brought smiles on the faces of both children and elders and they felt relaxed and cheerful.



NCHD participating in Sports Festival



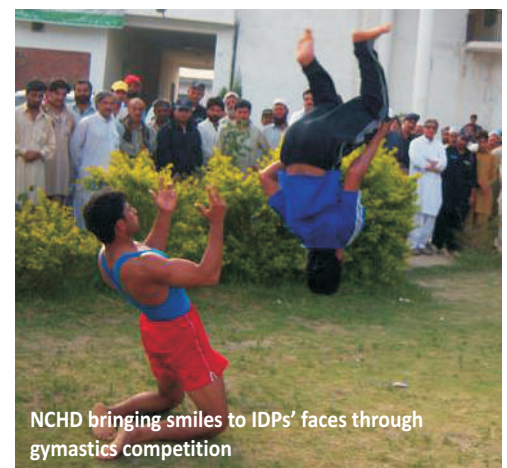
Cricket match in progress with trophies waiting for the winner



Small girls performing tableau during indoor games competition



Children enjoying the Sports Festival



NCHD bringing smiles to IDPs' faces through gymnastics competition



## OTHER RELIEF ACTIVITIES

- Distribution of 200 Footballs among the children in sub-camps and off camps
- Distribution of 86 unstitched suits (38 ladies suits & 48 male Suits)
- Distribution of 400 Hygiene Kits among internally displaced women
- Distribution of Food Items, Sewing Machines, Fans & Cots among IDPs in UC Dhobian.



Volunteers distributing food and other relief items



Patients in a school building being provided with care by NCHD volunteers

## INSTITUTIONAL SUPPORT PROVIDED TO DISTRICT GOVERNMENT, MARDAN

For the smooth implementation of relief activities, NCHD has provided computers, printer, wireless telephone connection, EMIS Officers for the compilation of IDPs Data, vehicles along with drivers for the data collection, etc and assisted EDO in coordinating with Emergency Education Cell about the relief activities.

## RESOURCE MOBILIZATION

On the call of NCHD, the donor community responded with their heart and zeal. Individuals as well as corporate bodies donated generously in both cash and kind. Pakistani expatriates were not behind from any one in this hour of need and provided support both morally and materially. Overall, Rs. 51 million (including cash & kind) have been mobilized by PHDF/NCHD for this cause.

DONORS	AMOUNT*
US Fund Raising	800,000
CSOs & Corporate	1,555,588
PHDF Directors	13,520,000
GSK	480,610
Hope International	33,680,000
Individual Philanthropists	700,433
NCHD Staff Contribution	416,885
WHO Mardan	67,442
<b>Total</b>	<b>51,220,958</b>

\* Amount including cash and kind

## CONCLUSION

Rescue, Relief and Rehabilitation of three million IDPs is not an easy task to accomplish. Lots of efforts including vast human and material resources along with the coordinated efforts of all the stakeholders are required to achieve success in this regard. Government of Pakistan along with other humanitarian agencies worked very hard to deal with such a large displacement. NCHD also played a substantial role in this success of the government as it facilitated the District Government Mardan. The initial phase of rescue and relief is about to be over as people have started returning to their home towns. Now, the determining phase of rehabilitation is about to start for which Government of Pakistan has devised an extensive strategy which requires assistance from all the private sector organizations. At this moment, NCHD has decided to become a part of this process and will assist in the smooth repatriation and rehabilitation of the IDPs.

NCHD would be focusing on “Education for All” which will be a very challenging task when most of the schools especially girls schools have been destroyed by the militants. Along with schools, thousand of houses, hospitals, dispensaries, and other government buildings are also destroyed or damaged by the miscreants. Resultantly, livelihood of thousands of people has been affected. Children do not have schools to continue their education; patients lost the healthcare machinery while the houses are in pathetic conditions. To normalize the lives of the IDPs in their hometowns, there needed an extensive strategy and synchronized efforts to come up with fruitful results.

NCHD in the light of its mandate and experience has planned to work with the relevant district governments of the affected areas, supporting them in the revival of educational activities and health systems at the earliest. For this purpose, it is planned to establish tent schools and hospitals in the areas till the infrastructure will be restored. **We are thankful to our donors, particularly Directors of Pakistan Human Development Fund (PHDF) for the moral as well as material support they have provided for this cause. We now look forward to their generous support/contributions for the repatriation and rehabilitation of the IDPs. We are hopeful to achieve our goals in companionship with enthusiastic, dedicated, and passionate volunteers, management as well as team members, and Pakistani Diaspora.**

**NCHD has planned to continue its all activities till the repatriation of majority of the IDPs. Moreover, NCHD will also facilitate in the repatriation process of IDPs to their respective districts and will play an active role in the rehabilitation phase especially in the fields of education and health**

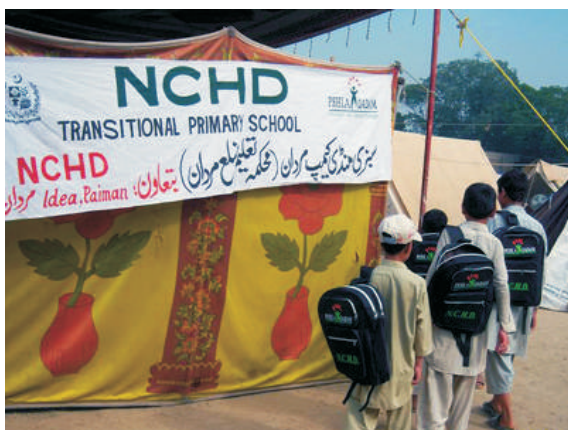


## NCHD AT A GLANCE



NCHD Chairperson visiting IDPs in Mardan

Begum Shehnaz Wazir Ali,  
Member of the Commission,  
visiting NCHD Base Camp



Children entering in a  
transitional school

"Hafta-e-Safai" campaign  
conducted at Mazdoor Abad Camp



Mr. Zulfiqar Ahmad, COO,  
visiting the first new born at  
NCHD base camp

Morning Assembly in progress



A girl reciting poem during  
her interview to a local  
news channel

PHDF Board Members at the  
NCHD Base Camp



# Become a Part of Our Relief Activities

## For Donations Within Pakistan

Make cheques payable to  
**“Pakistan Human Development Fund”**

And mail to :

**15th Floor, Shaheed-e-Millat Secretariat, Jinnah Avenue, Islamabad**

### For Direct Deposits:

#### **Pak Rupees**

Pakistan Human Development Fund  
Bank Account # NIDA – 4,  
National Bank of Pakistan,  
PM Secretariat Branch,  
Islamabad.

#### **US Dollars**

Pakistan Human Development Fund  
Account # 05-3513750-79  
Swift Code SCBLPKKX  
Standard Chartered Bank, 61-A,  
Saudi Pak Tower, Blue Area, Islamabad.

## For Donations From Overseas

#### **UK : Registered Charity No. 1099548**

Make cheques payable to  
**“Pakistan Human Development Fund , UK”**

And mail to :

**22, Old Band Street, Mayfair, London  
W1S 4PY, UK.**

Ph # 020 7493 7117 | Fax # 020 7409 0663

For Electronic Bank Wiring  
**“Pakistan Human Development Fund , UK”**

Account # 00686093 (Sterling Account)

Account # 65761699 ( US \$ Account)

Barclays Bank Plc

Hammersmith Business Centre Branch

P.O. Box 738, London WB 9HY

Sort Code 20-35-90

#### **USA : Tax ID # 20-1339408**

Make cheques payable to  
**“American Fund for Human Development”**

And mail to :

**2917 Arthur Kill Road, Staten Island,  
NY 10309**

Ph # (718) 966-6232

For Electronic Bank Wiring  
**“American Fund for Human  
Development, Inc”**

(AFHD), Account # 311-707714

Washington Mutual Bank

426 86th St, Brooklyn, NY 11209

Routing # 021272723

Swift Code WMSBUS66

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